

Supporting our customers.

COVID-19 has impacted all of our lives. We are committed to supporting you during this challenging time.



Delivered **\$2.8 million in emergency bill relief** to low-income customers



Flexible payment plans available



Monthly bill discount programs can help you save.
See if you qualify: CleanPowerSF.org/LowerYourBill



Providing cleaner energy.

CleanPowerSF's goal is to provide 100% renewable energy by 2025 — five years ahead of schedule.



New wind and solar projects in California (392 MW), enough to power over 385,000 San Francisco homes



Signed our first solar plus battery storage contract to enhance grid reliability

Make the switch to SuperGreen and power your home with 100% renewable energy! Upgrade today: CleanPowerSF.org/SuperGreen



Putting community first.

As a not-for-profit program of the City and County of San Francisco, CleanPowerSF is accountable to you, not corporate shareholders.



\$18.5 million in customer savings compared to PG&E rates since launching in 2016



Public oversight that keeps costs low and maximizes community benefit



Thank you for being a CleanPowerSF customer!
This 2019 Power Content Label compares
CleanPowerSF service options to California's
average energy mix.

| 2019 POWER CONTENT LABEL | | | | |
|---|-------|------------|----------------------|--|
| CleanPowerSF | | | | |
| www.CleanPowerSF.org | | | | |
| ENERGY RESOURCES | Green | SuperGreen | 2019 CA Power Mix | |
| Eligible Renewable ¹ | 48.1% | 100.0% | 31.7% | |
| Biomass & Biowaste | 0.2% | 0.0% | 2.4% | |
| Geothermal | 12.0% | 0.0% | 4.8% | |
| Eligible Hydroelectric | 0.0% | 0.0% | 2.0% | |
| Solar | 4.9% | 50.6% | 12.3% | |
| Wind | 30.9% | 49.4% | 10.2% | |
| Coal | 0.0% | 0.0% | 3.0% | |
| Large Hydroelectric | 47.5% | 0.0% | 14.6% | |
| Natural Gas | 2.4% | 0.0% | 34.2% | |
| Nuclear | 0.1% | 0.0% | 9.0% | |
| Other | 0.0% | 0.0% | 0.2% | |
| Unspecified sources of power ² | 2.0% | 0.0% | 7.3% | |
| TOTAL | 100% | 100% | 100% | |
| Percentage of Retail Sales Covered by Retired Unbundled RECs ³ | 0.0% | 0.0% | | |

¹The eligible renewable percentage above does not reflect RPS compliance, which is determined using a different methodology.

³Renewable energy credits (RECs) are tracking instruments issued for renewable generation. Unbundled renewable energy credits (RECs) represent renewable generation that was not delivered to serve retail sales. Unbundled RECs are not reflected in the power mix or GHG emissions intensities above.

| Chilectoria interiolidea above. | | |
|-------------------------------------|---|--|
| For specific information about this | CleanPowerSF | |
| electricity product, contact: | 415-554-0773 | |
| For general information about the | http://www.energy.ca.gov/pcl/ | |
| Power Content Label, please visit: | | |
| For additional questions, please | Toll-free in California: 844-454-2906 Outside California: 916-653-0237 | |
| contact the California Energy | | |
| Commission at: | | |





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CleanPowerSF.org | (415) 554-0773

參閱中文, 請上網CleanPowerSF.org/chinese

Para detalles, visite CleanPowerSF/spanish

Para sa karagdagang impormasyon, bisitahin po ang CleanPowerSF/filipino

²Unspecified power is electricity that has been purchased through open market transactions and is not traceable to a specific generation source.