



Agenda

- Today's Action
- Growth Plan Status
- Upcoming PG&E Rate Changes
- Proposed CleanPowerSF Rates
- Financial Forecast and Risk Management
- Next Steps and Schedule



Today's Action

- Approve a revised schedule of rates and charges for CleanPowerSF to take effect February 1, 2019
- Authorize the General Manager to adjust the rates once PG&E's final rates are published, as long as program costs are recovered



Growth Plan Status

- Now enrolled 30% of accounts citywide
 - Represents ≈ 230 MW average demand
- Plan for completing citywide enrollment
 - April 2019 enrollment
 - Enroll an additional ≈ 280,000 accounts
 - Expecting to serve an additional ≈ 115 MW (Avg), after opt-out
 - Once completed, expecting to serve ≈ 365,000 accounts with 340-350 MW (Avg), after opt-out
 - Largest commercial accounts engage with them individually to determine interest





CleanPowerSF Phasing Policy

- December 8, 2015 the Commission adopted a CleanPowerSF Phasing Policy
- Rates-related Phasing Policies that must be met for additional CleanPowerSF customer enrollment:
 - Program rates being sufficient to cover program costs
 - Rates for a subsequent phase are projected to be at or below PG&E rates at the launch of each phase



Rate Setting Policies

- December 8, 2015 the Commission adopted a CleanPowerSF Rate Setting Policy, consistent with the Charter (Section 8B.125)
- On September 12, 2017 the Commission adopted a Ratepayer Assurance Policy, to ensure:
 - Revenue Sufficiency
 - Customer Equity
 - Environmental Sustainability
 - Affordability
 - Predictability
 - Simplicity
 - Transparency
 - Compliance
- CleanPowerSF rates are set consistent with these policies

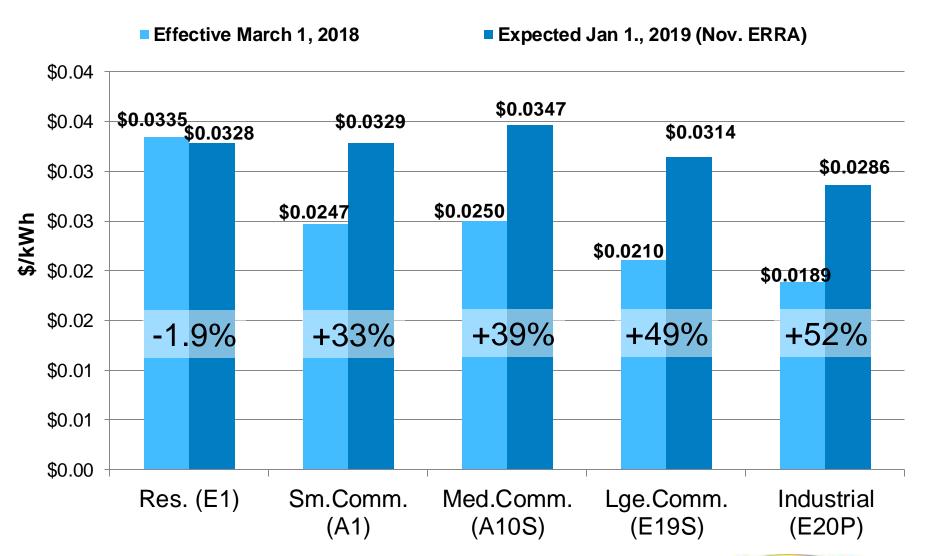


Upcoming PG&E Rate Changes

- PG&E's rates are expected to change as soon as Jan. 1, 2019
 - The PCIA is expected to increase for commercial customers and decrease for residential customers
 - Generation rates are projected to decrease for all customer classes
- Without rate action, all CleanPowerSF customers' costs will be higher than PG&E service

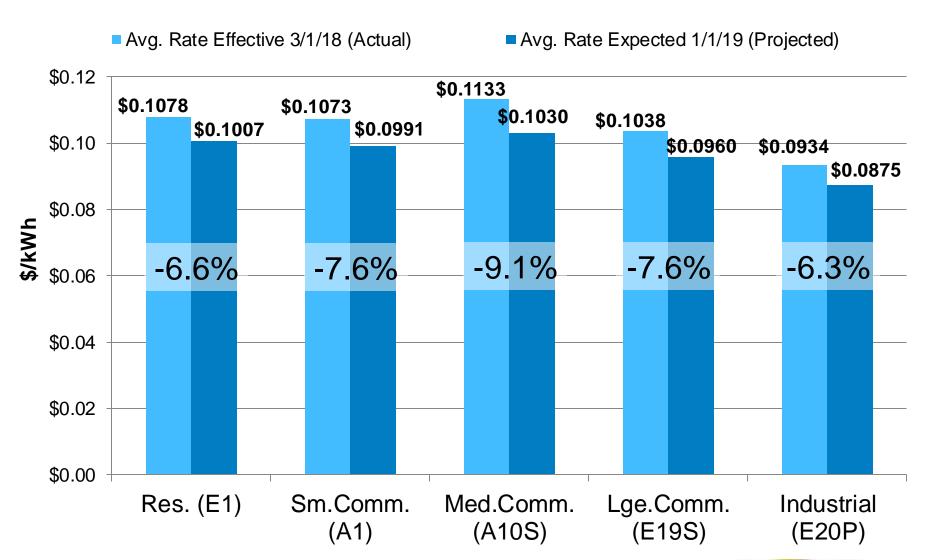


PG&E PCIA Expected to Increase for Commercial Customers on 1/1/19



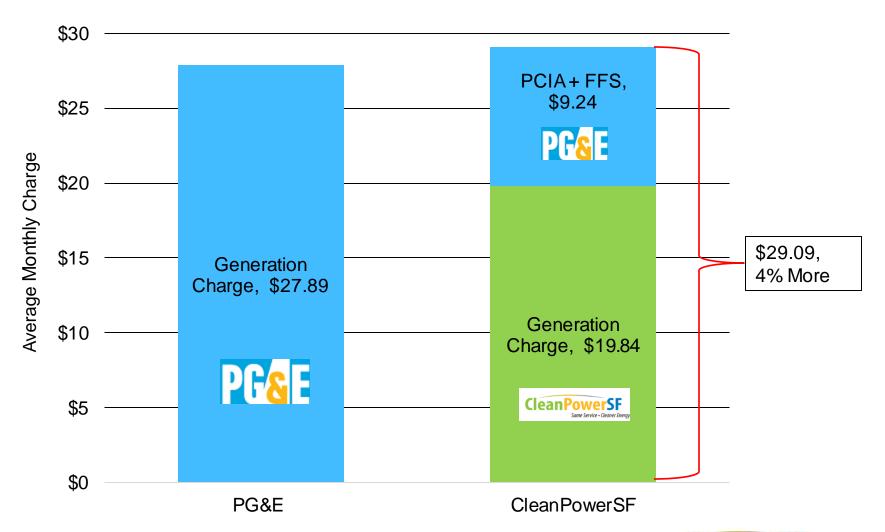


PG&E Generation Rate Expected to Decrease on 1/1/19



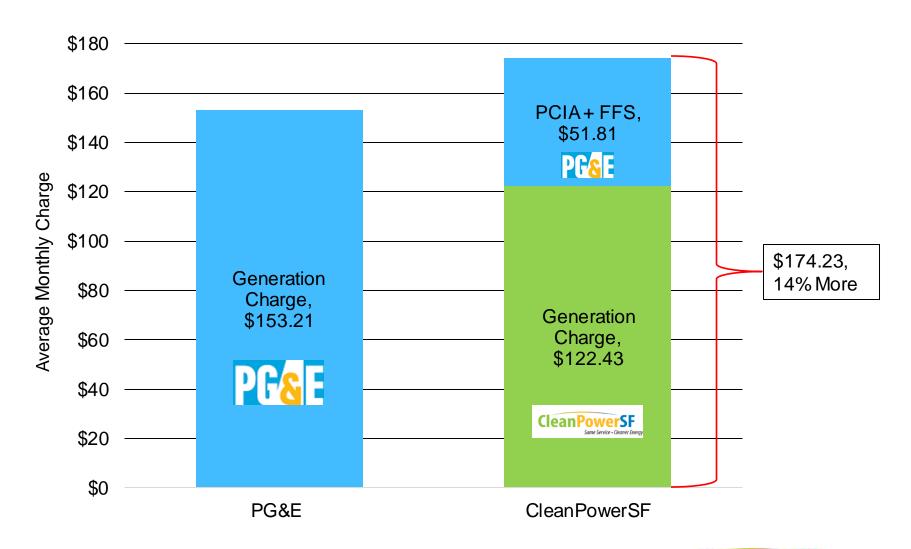


Avg. Residential (E1) Generation Cost Comparison Before SFPUC Rate Action



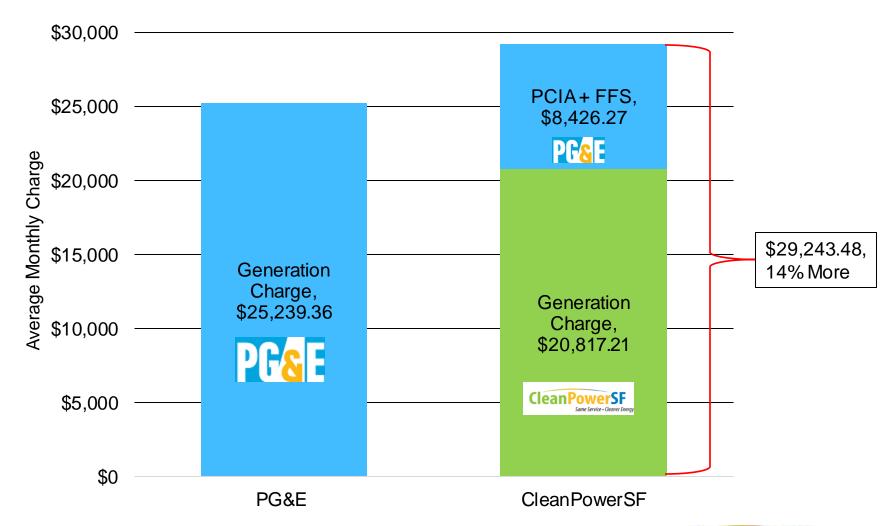


Avg. Small Commercial (A1) Generation Cost Comparison *Before SFPUC Rate Action*





Avg. Large Commercial (E19) Generation Cost Comparison *Before SFPUC Rate Action*





Proposed Changes to CleanPowerSF FY 2018-19 Rates

Green Rates

 Reduce rates by the amount PG&E's generation and FFS rates change from 2018 to 2019, expected to be about 6-9% on average

Apply a Credit to Offset Increases in PCIA

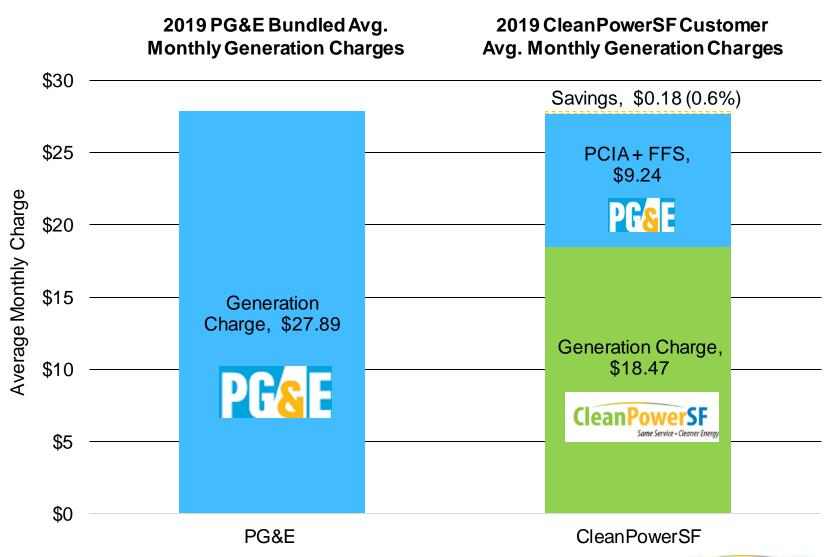
- Volumetric credit equal to the increase in PG&E's PCIA fees from 2018 to 2019
- If the PCIA for any customer class decreases from 2018 to 2019, a credit will not be provided

Authorize General Manager to finalize rates

- One-time GM authority to adjust CleanPowerSF rates to final PG&E rates
- Rates must recover operating costs, satisfy financial covenants and fund program reserves
- No change to SuperGreen Rate Premiums

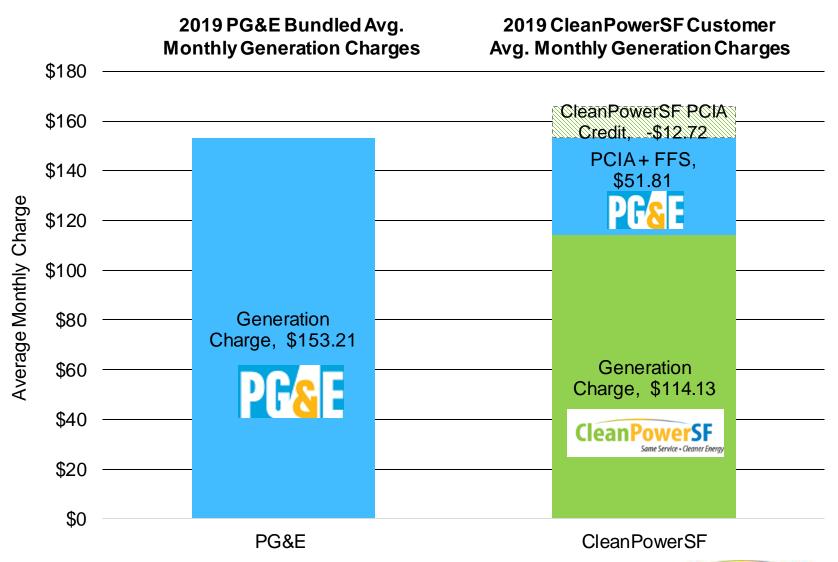


Avg. Residential (E1) Generation Cost Comparison *After SFPUC Rate Action*



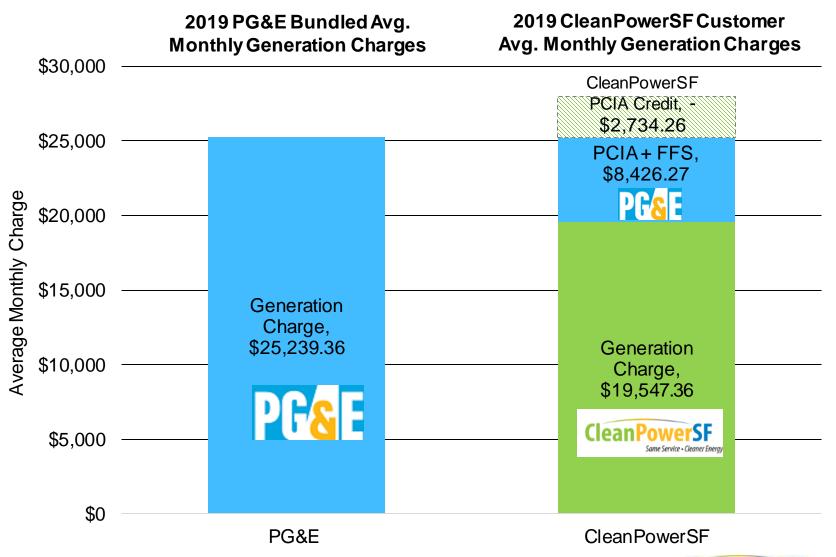


Avg. Small Commercial (A1) Generation Cost Comparison *After SFPUC Rate Action*





Avg. Large Commercial (E19) Generation Cost Comparison *After SFPUC Rate Action*





Financial Impact of Action

- If the Commission approves this action
 - Combined effect of rate action is a reduction of revenues by approximately 7.5% (\$12.5 M) as compared to taking no action
 - CleanPowerSF will still recover costs and contribute to financial reserves
 - Revenue reduction offset by reduced contribution to financial reserves
 - May require staff to prepare a Revised Plan to adjust the target reserve levels for Bank Credit Agreement
 - May impact program's ability to invest in more costly local renewable energy projects



Financial Projection, FYE 19

Scenario	Total Revenue (\$M)	Projected Contribution to Reserves (\$M)	Projected Yound Bal (\$M, % of 1	ance
No Change from Current Rates	\$166.9	\$22.9	\$36.4	65.2%
Budget Projection	\$156.6	\$17.2	\$30.8	55.9%
Rate Proposal (Green rate parity with PG&E)	\$154.4	\$10.4	\$23.9	43.9%

^{*}Rate proposal projects approximately 6-7% higher sales than budget.



Risk Management Approach

Program Risk Areas

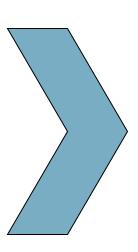
Supply Risk

Customer Service Risk

Operational Risk

Financial Risk

Regulatory Risk



Enterprise Risk Management (ERM) Framework

					lap, November 2015					
ENTERPRISE RISK MANAGEMENT, CLEANPOVERSF			Impact							
	HEAT MAN PROPERTY FUNCTIONAL AREA AND STATUS Likelihood 1 2				3		4		5	
data as of 11/19/2017		5	0	1	5			1	3	
		4 3	0	0	4		7	_	5	
		2	0	3			3		0	
		1	0	0	0		0		0	
Risk	s by Goals and Objectives				Risk Rating	Risk Rating	Change Nov vs	Target Risk	Risk Owne	
1 N P	Provide Affordable Service to our Customers				Nov 2017	Aug 2017	Aug	Rating		
	1.1 Meet or beat PG&E's generation and CCA non-bypassable charge	965								
1.1.1						12	0	4	Erin	
1.1.2	2 Inability to procure energy supply and/or professional services in a timely and cost-effective manner				12	12	0	4	Jorda	
1.1.3	Unifavorable State action regarding PG&E's rate setting, impacting PG&E's generation rate offerings or increasing non-bypassable charges that apply to CCA outstomers				16	16	0	4	Manu	
1.1.4	.4 New regulations that increase the cost of program operations				16	16	0	4	Manu	
	1.2 Develop rates and funding mechanisms that support participati	:- CIBCE I CAI	·							
		-		ing rates to non-	8					
1.2.1	21 Program cost of service and margins do not support collecting additional funds to provide rate stability to CARE customers without raising rates to non-CARE customers					8	0	6	Micha	
2.0 F	Provide Reliable and Excellent Serice to Our Customers (delight the	customer)								
	2.1 Respond to the customer inquiries and requests									
2.1.1	Customer dissatisfaction				6	6	0	4	Julia	
	2.2 Meet customers' needs/programs > to PGE's									
2.2.1	Gaps and/or inferior customer program offerings				3	3	0	2	Julia	
	2.3 Effective & consistent program management									
2.3.1	Customers are not billed or are billed incorrectly [Additional Risk Owner Mike Hyam	ns]			9	9	0	6	Julia	
2.3.2	Pecordkeeping, market, regulatory, and/or financial requirements are not met				4	- 4	0	3	Julia	
2.3.3	Inefficiencies among staff, support services, and vendors				?	?	#VALUE!	?	Julia	
2.3.4	Contract failure results in energy supply or critical professional service deficiency				12	12	0	6	Erin	
3.0 C	Cleaner Electricity Alternatives									
	3.1 Develop and purchase energy supplies to meet San Francisco's 2036	goal of 100% greenhouse g	as free electric	ity supply by						
3.1.1	Develop and purchase energy supplies to meet San Francisco's goal of 100% green	house gas free electricity supply b	2030		?	?	#VALUE!	?	Erin	
3.1.2	Available GHG-free supplies are not cost-effective				8	8	0	6	Erin	



Selected Risks and Mitigations

- High Opt-Out
 - Enroll additional customers
 - Portfolio management (e.g., portfolio "laddering")
- Non-Bypassable Charges/PCIA & Unfavorable PG&E Rates
 - Regulatory advocacy
 - Lowering rates and charges/reducing costs
 - Changing Green product mix
 - Portfolio management
- Challenges to Local Authority & New Regulations Increasing Costs
 - Legislation



Next Steps and Schedule

Key Action Items	Date	Status
Revise Green Product Rates and Methodology for April 2019 Enrollment	December 2018	PENDING
Finalize Green Product Rates	January 2019	PENDING
Send Pre-Enrollment Notices Required by Statute to Customers	February 2019	PENDING
Phase 3 Enrollment Commences	April 2019	PENDING





CleanPowerSF Growth Plan

- Staff presented Plan in May 2017
 - Conduct enrollment in phases, until all eligible customers have been offered service (citywide enrollment)
- Commission adopted goals (Res. No. 17-0102)
 - Complete citywide enrollment in CleanPowerSF by July 2019, or sooner if possible
 - Increase the target renewable energy content of CleanPowerSF's Green product to 50% by the end of 2020, or sooner if possible





CleanPowerSF Initial Rates

 The Commission also adopted rates for program launch using the Not-to-Exceed rate setting methodology presented to the RFB on April 17, 2015:

- PG&E Generation Rate(s)
- PG&E Power Charge Indifference Adjustment (PCIA)
- PG&E Franchise Fee Surcharge (FFS)
- = CleanPowerSF NTE rate(s) for default product
- CleanPowerSF Green rates set 0.25% below PG&E rates as of March 1, 2016 minus PCIA and FFS
- SuperGreen \$0.02/kWh premium over Green rates



Previous CleanPowerSF Rate Actions

December 2015

Adopted initial CleanPowerSF rates for May 2016 service start

April 2017

 Reduced Green rates by 4% on average and reduced SuperGreen product rates for FY2016-2017

January 2018

- Reduced SuperGreen premiums, effective March 2018
- Adopted modifications to the NEM Tariff

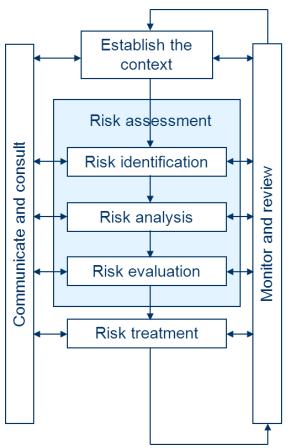
April 2018

 Increased Green rates, set 2% discount below PG&E rates, decreased some SuperGreen premiums, effective July 2018



What is the ERM Process?

Risks are identified through a Risk Assessment Process



SFPUC ERM is based on ISO 31000:2009 Standards.

Risk Identification: Recognizing the threats to achieving an organization's objectives (and opportunities for organizational advancement)

Risk Analysis: Considers the original source of a risk (trigger) and its consequences

Risk Evaluation: Converts qualitative risks into quantitative ratings

Risk Treatment: The process of modifying a risk.

Monitor and Review
Communicate and Consult



CleanPowerSF Business Risks Identified 34 Risks Across Five Categories

Supply Risks

Market Price Volatility

Variable Resource Availability

Contract Failure

Obsolete Technology

Project Development

Commercial Pace of Contracting

Product Content

Local Energy

Grid Congestion

Customer Service Risks

Dissatisfied Customers

Gaps in Program Offerings

Insufficient Support for Low Income Customers

Operational Risks

Load Forecast Error

Scheduling Error

Right-Sized Staffing

Billing Errors

IT and Software

Record Management

Insufficient SOPs

Difficult / Slow Procurement

Financial Risks

High Opt-out

Counterparty Credit

Inadequate Reserves

Unstable Credit Markets

Customer Non-Payment

Frequent Rate Changes

Business Analysis Tools

PG&E Payment Remission

Regulatory Risks

Non-compliance

Non-Bypassable Charges (PCIA)

Unfavorable Competitor/PG&E Rates

New Regulations Increase Costs

Challenges to Local Authority

Access to Ratepayer Funding for Programs



Supply Risk Mitigation Measure: Portfolio Laddering (Illustrative)

